

Frequently Asked Questions

PREMIER PARTY CRUISES -

It's 2021 - Let's party!



**Here is some info to answer common questions
about our services.**

**If you still need a quote or want to check pricing or
availability please [CLICK HERE!](#)**

**Please read over this info. If your questions are not
answered please give us a call, email, or text :)**



Let's jump into the details!



WHEN WILL I RECEIVE MY QUOTE?

Thank you for your patience! You should have something in your inbox within no more than **1-2 Business Days** of requesting a quote online, and usually we are even faster. If you filled out a quote on a Friday, Saturday or Sunday, expect something on Monday :)

DISCO CRUISES VS PRIVATE CRUISES. WHICH IS WHICH?

[Click here to check out the DISCO Cruise info](#) if you're with a bachelor or bachelorette party! This is an event specifically for you. All other cruises listed on all quotes are private events. If the DISCO Cruise is available to your group, it will be noted on the quote next to that option. Bachelor(ette) parties! Your quote will likely have both private and DISCO Cruise options. The DISCO Cruise options will be obviously noted :)

***Any cruise on the quote that doesn't have DISCO Cruise in the name will be a private cruise. If you are not a bachelor/bachelorette group, all cruises on the quote are private.

HOW DO I BOOK? A STEP BY STEP GUIDE...

1. **Accept Your Quote:** Once you receive your quote email, you can view your quote by clicking the green button at the bottom of that email. Select the cruise you'd like as well as any additional options you'd like to include.
2. If you're booking a **DISCO Cruise**:
 - a. Select the \$0 DISCO Cruise from the top of the quote
 - b. AND select the **DISCO Cruise** that you want from the additional options section. You'll have the option to choose your cruise timeframe and can select tickets for ladies, guys or a combination of the two.
 - c. Be sure to enter the number of people in your bachelor and/or bachelorette party :)
3. Then accept it by electronically signing it at the bottom.
4. **Pay Your Deposit:** You'll now have the ability to pay your invoice. A 25% minimum deposit acts as your down payment. The remaining balance is due 30 days prior to the date of your event. If your event is less than 30 days away from today's date, payment will be due in full upon making your reservation.
5. **Email Us:** Shoot us a short email with the name the booking is under, the event date, and the timeframe. This is for us to confirm that you booked correctly. Our email is FunDayAustin@gmail.com

WHAT IS THE PRICING?

Pricing depends on many factors such as what type of cruise you'd like, how many people you have in your group etc. Accurate pricing will be listed on your quote which reflects the cruises that best meet your needs. You can view your total before committing to anything by selecting all the options you'd like from your quote and scrolling to the bottom of the quote where the total price will be shown. The total price will update automatically as you add or remove things from your quote, so feel free to play around with pricing to make a selection that fits your budget.

WHICH BOAT IS MY QUOTE FOR? WHERE CAN I SEE PICTURES OF THE BOATS?

Click the link above to view our boats and check the capacity of each. On your quote next to each cruise listed will be, "For up to ## ppl"

Up to 14 ppl = Day Tripper

Up to 25 ppl = Meeseeks

Up to 50 ppl = Clever Girl

DISCO Cruises are held on Clever Girl & That event is prices per person

*DISCO Cruises are only available to Bachelor & Bachelorette parties.

WHERE DOES THE PARTY START AT? WHERE DOES THE BOAT GO? WHEN CAN I ARRIVE?

We begin and end our cruises at **13993 FM 2769, Leander TX** which is on Lake Travis just outside of **Austin, TX**. Please do not go to this address to view the boats, as the gate to the marina will likely be locked. PLEASE ARRIVE NO MORE THAN 15 MINUTES BEFORE YOUR CRUISE IS SCHEDULED TO BEGIN!

We can cruise around and stop to swim as you like. The only place that is currently off limits for ALL PARTY BOAT COMPANIES is Devil's Cove.

DO YOU OFFER BUS/VAN TRANSPORTATION?

CAN YOU PICK ME UP FROM MY DOCK or AIR BnB?

We are unable to begin and end the party at any address other than our marina due to liability. We no longer offer transportation via bus or van. We highly recommend using Uber XLs vs any other options. If something happens to an Uber, there is always one to take its place. If something happens to a bus or shuttle van it can take hours for them to send another.

We can recommend reaching out to STAR Shuttle, Austin Charter Services or Fly Rides Austin for land transportation. Let them know we sent you!

We **CANNOT** pick up at locations other than our own marina. That includes us not being able to pick your group up from your air bnb or other docks, houses etc. It's a liability issue. Our marina address is 13993 FM 2769, Leander TX 78641

WHAT ARE YOU DOING TO ENSURE SAFETY DUE TO COVID-?

Our captain and crew are taking every precaution to mitigate the risks associated with COVID-19. Extra cleaning procedures are in place during and after each cruise to ensure a fun and safe environment for your awesome day on the water! Please do your best to also keep our staff safe by practicing social distancing, bringing extra hand sanitizer, and keeping your trash in the trash cans. We are also enforcing all capacity limitations in place.

WHAT ABOUT FOOD AND DRINKS? ALL CRUISES ARE BYOB

All cruises are **BYOB (Bring your own beer,booze, champagne etc)**. We offer Smoked BBQ catering with sides etc which will be a selectable option on your quote. All boats

except the Day Tripper (our smallest boat) have a propane grill on board that you're welcome to use. You can bring any food you like, or take advantage of the catering option! The catering option has a 10 plate minimum order.

***BRING ICE!! DISCO CRUISES HAVE COOLERS WITH ICE, but it never hurts to have a bit extra :)

ARE THE CRUISE PRIVATE?

We offer both Private & Social events! We offer the DISCO Cruise, which is a party in which we group multiple bachelor/bachelorette parties together for an awesome event with tons of extras catering specifically to bachelor(ette) parties! We also offer private cruises as well!

DO THE CRUISES COME WITH A CAPTAIN? YES!

All cruises come with (and require) a friendly and experienced captain to drive the boat and keep everyone safe.

BATHROOMS? YES!

All cruises come with bathrooms. Please do your best to follow the #1 rule ;)

WHAT IS PROVIDED? WHAT SHOULD I BRING? WHAT CAN'T I BRING?

What's Provided (Private Cruise Edition - Bachelor(ette) parties read this section then, [click here to see all the extras that come with the DISCO Cruise!](#))

- Experienced and friendly captain & crew
- You can add a Giant Roll Out Lily Pad Float for \$50. It'll be an option on the quote
- One extra large cooler - BRING ICE!
- Clean Bathrooms on each boat
- Swim deck and huge, wide-open dance floor
- Plenty of sun & shade and protection from rain
- Great lighting for night cruises
- 2 high quality speakers with hook ups provided for Apple, Android & Bluetooth
- Gas flat top grill on Clever Girl and Meeseeks. (Day Tripper, our smallest vessel does not have a grill)
- Plenty Life jackets for everyone, but feel free to bring your own floats etc. Small children will need to bring their own well fitting life jackets!

- Everything on the boat can be rearranged for your event however you like!
- If you need a table please let the crew know as soon as you arrive at the marina.

What to Bring:

- All Cruise are BYOB
- Extra coolers if you want the extra cold storage. BRING ICE!
- Plenty of water! Bottles, jugs, whatever :) Just bring water, you'll be glad you did.
- Phone or MP3 Player For Music
- Plates, Cups, Plasticware, Grilling Utensils (cheap tongs, spatula etc)
- Extra Chairs if needed - We have bench seating. Feel free to bring camping chairs
- Any extra floats you might want
- Water Shoes, Sunscreen, Towels
- Food, Drinks/Mixers and ICE!

What NOT to Bring:

- No outside speakers & no microphones
- No Trash Can punch, Jungle Juice or pre made cocktails. They stain our decks and people don't know how much they're actually drinking if it's all pre-made. Read that as: "Everclear gets ya too drunk, and we don't want you getting sick or embarrassing yourself. We're just looking out for you :)"
- No glass beer bottles.
- No excessive liquor (1 bottle per 15 people) OR illegal substances
- No bad attitudes or mean people :)
- No Underage Drinking will be tolerated
- If anyone is caught breaking the law, the party is over for your group with no refund. Please enjoy your time on the water respectfully and responsibly :)

8 pm - Midnight!?!?!?

Yes! We offer a night cruise from 8pm-midnight. This cruise is awesome! We have a great sound system and wrap around lighting for you to dance the night away on any of our party boats :) For safety reasons, we do not allow swimming after sundown. It's just not worth the risk, and difficult for our captains and crew to keep an eye on multiple people in the water in the dark.

CANCELATION POLICY?

View our standard policies online at the bottom of our homepage [HERE](#)
And our COVID 19 specific Policy can be found [HERE](#)

DISCO Cruise Tickets? What if some people in my group back out?

Treat these events like concert tickets :) They can and often do sell out. Only buy the tickets you know you'll need or are comfortable paying for if you have some people back out. We cannot offer refunds on DISCO Cruise Tickets. If every group on the DISCO Cruise has a few people back out, that can be around 20 empty spots on that cruise, leading to other groups who would have wanted to book that we turned away, and tens of thousands of dollars a year we'd be forfeiting. I know it's a bummer, but we have to make sure we're covering our bottom line and not missing out on business each weekend. It doesn't sound like a lot if one or two people from your group don't show, but it really adds up.

IMPORTANT INFO (Save the tidbits of knowledge below!)

Cruise starting/ending address:	Day of Contact for your captain:	Customer Service/Booking info:
13993 FM 2769, Leander TX	Captain Taylor: 325 660-8117	Justin: 512 710-9884 FundDayAustin@gmail.com

WE RESERVE THE RIGHT TO KEEP EVERYONE SAFE!

Our captains work hard, and even though it might seem like a fun job, we take the safety of our customers and our crew very seriously. If the captains/crew deem anyone on the boat a danger to themselves and/or others for any reason, we reserve the right to end the party early with no refund for the missed time. This isn't something we take advantage of or like having to do, but it comes with the responsibility of the job. It's only mentioned because we want everyone to have a fun and safe day on the water. Historically these reasons include, but aren't limited to an individual being too intoxicated (water, boats, and booze can be dangerous... don't drown and pace yourself!), deciding they need to fight someone (chill bro/bro-ette!), aren't listening to the crew's instructions and/or being disrespectful to our staff or other lake goers (follow the golden rule please!). Also, don't mess with Texas! If people are blatantly littering, we just won't stand for it. Trash goes in the trash cans :) That being said, just make sure everyone in your group is pacing themselves, drinking some water throughout the day, and is generally just a decent human being to everyone else on the water. Also, keep the illegal drugs at home please. K thanks!